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#YourDigitalTransformationPartner

Analytical Review Q4 & Year 2020 Results

Intensifying Digital Transformation















Disclaimer

"Investors are cautioned that this presentation contains forward looking statements that involve risks and uncertainties. The Company undertakes no obligation publicly to update or revise any forward-looking statements, whether because of new information, future events, or otherwise. Actual results, performance, or achievements could differ from those expressed or implied in such forward-looking statements."

Key Highlights Year 2020





Key Highlights Q4 2020





Revenue



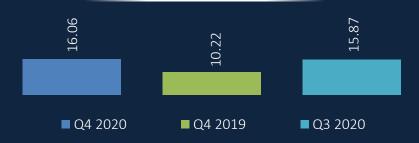
EBITDA



Net Profit

₹ 29.4 Cr (US\$ 3.9 Mn) QoQ ↑ 8.2%

EBITDA as % of Revenue



Key Highlights (Continues ...)



Reported Record Revenues amid the pandemic with strong improvement in margins

Witnessed good traction towards digital services and solutions using RPA, cloud, IOT, mobility, and analytics

Margins Improvement on the back of efficiencies in operations, savings from WFH along with Rupee depreciation



On-boarded 330+ associates during H2-2020 to support strong sales funnel

Serving 30 million dollar plus customers including 5 accounts contributing dollar three million plus revenues on run rate basis

28 Key wins during FY 2020 including 8 customers with US\$ one million plus potential

Financial Performance – Contribution Analysis – Year 2020



Figures in Mn		Year 20	20	Year 2019		
Particulars		₹	US\$	₹	US\$	
Revenues	•	8,805.91	119.16	8,093.75	115.18	
Cost of revenues	••	5,579.22	75.50	5,289.33	75.27	
Gross margin	••	3,226.69	43.66	2,804.42	39.91	
	•	36.64%		34.65%		
SG & A	•					
Expenses	•	2,058.28	27.86	2,073.74	29.51	
	••	23.37%		25.62%		
EBITDA	••	1,168.41	15.80	730.68	10.40	
	••	13.27%		9.03%		
Depreciation and amortization	••	256.04	3.46	148.86	2.12	
EBIT before exceptional items	•	912.37	12.34	581.82	8.28	
Exceptional items	••	18.65	0.25	-	-	
EBIT	•	893.72	12.09	581.82	8.28	
Finance cost	••	(56.66)	(0.77)	(15.65)	(0.22)	
Other income (net)	•	129.05	1.75	153.18	2.18	
Income before income tax	••	966.11	13.07	719.35	10.24	
Income tax expense	•	144.22	1.95	138.11	1.97	
Net earnings	•	821.89	11.12	581.24	8.27	

Revenue and Gross Margin Analysis – Year 2020





Revenues

8.80%

Increase in Revenue from:

Rupee depreciation

5.44%

Volume gains

3.36%



Gross margins

1.99%

Increase in Gross Margins from:

Lesser travel and BPO transport

1.46%

Rupee depreciation

1.31%

Saving in other COGS & Govt. grant

0.53%

Salary raises

(1.31)%

Financial Performance – Contribution Analysis – Q4 2020



02 2020

Figures in Mn	Q4 2020		Q4 2019		Q3 2020	
Particulars	₹	US\$	₹	US\$	₹	US\$
Revenues	2,366.41	32.12	2,128.71	30.01	2,243.03	30.25
Cost of revenues	1,477.94	20.06	1,361.51	19.18	1,392.61	18.78
O1033 IIIuIgiii	888.47	12.06	767.20	10.83	850.42	11.47
	37.55%		36.04%		37.91%	
SG & A	•					
Expenses	508.47	6.90	549.65	7.75	494.54	6.66
	21.49%		25.82%		22.05%	
	380.00	5.16	217.55	3.08	355.88	4.81
	16.06%		10.22%		15.87%	
Depreciation and amortization	59.73	0.81	16.11	0.23	64.41	0.87
EBIT before exceptional items	320.27	4.35	201.44	2.85	291.47	3.94
Exceptional items	18.65	0.25	-	-	-	-
EBIT	301.62	4.10	201.44	2.85	291.47	3.94
Finance cost	(14.42)	(0.20)	(3.37)	(0.05)	(14.92)	(0.20)
Other income (net)	45.34	0.61	30.89	0.44	56.44	0.76
Income before income tax	332.54	4.51	228.96	3.24	332.99	4.50
Income tax expense / (credit)	38.74	0.53	(3.35)	(0.05)	61.51	0.83
Net earnings	293.80	3.98	232.31	3.29	271.48	3.67

Revenue and Gross Margin Analysis - Q4 2020





Revenues

5.50%

Increase in Revenue from:

Volume gains

5.50%



Gross Margins (0.36)%

Decrease in Gross Margins from:

Salary raises

(1.09)%

Increase in utilization

0.45%

Decrease in other COGS

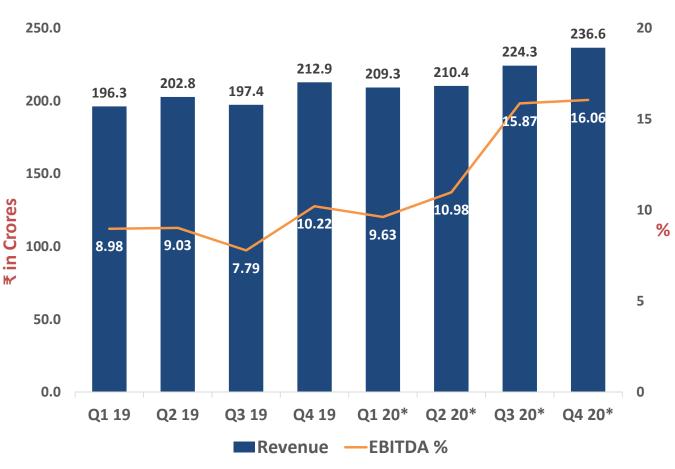
0.28%

INR Depreciation against Euro has offset the impact of INR Appreciation against US\$

Big Picture – Revenue & EBITDA %age







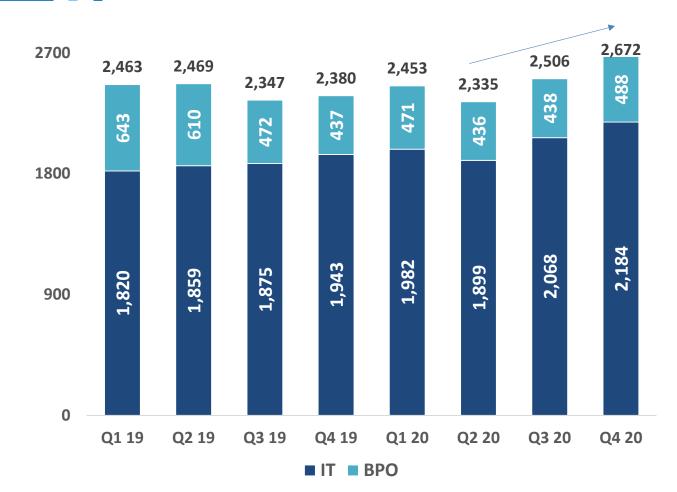
^{*} Post Ind-AS 116 Adoption

Billable Associates





Added net 330 + Technical Associates during H2- 2020.

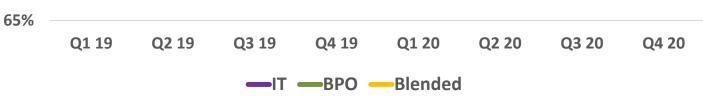




85%

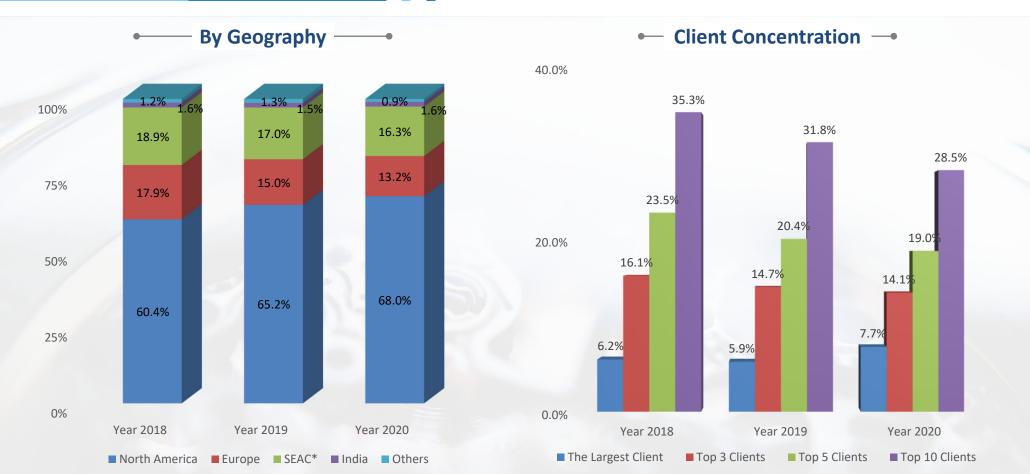






Revenue Breakdown





^{*} South East Asian Countries

Summing Up and Looking Ahead



- Regained momentum to report revenue growth in FY 2020 with strong margin improvement
- Businesses have shown renewed interest in digital and technology services to align in this new normal
- Continuous Financial stimulus by various Governments is also supporting the demand environment
- Optimistic to deliver profitable growth on the back of strong sales funnel specially for Technology, Cloud and Digital services

Focus for 2021

- Partnering with customers in navigating successful digital transformations
- Ensure safe and reliable operations for all stakeholders
- Maintain margins by efficient operations and other cost saving measures
- Utilize Strong Balance Sheet for future growth

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